

According to the ADA, service animals are animals that are trained to perform tasks for individuals with disabilities. Examples of such tasks include guiding people who are blind, alerting people who are deaf, pulling wheelchairs for those with limited mobility, and alerting and protecting a person who is having a seizure. The work or task that a service animal has been trained to provide is directly related to the person's disability. Animals other than dogs are usually not allowed as service animals except for limited and individual disability-related needs.

Emotional Support Animals are animals that provide emotional or other support that decreases one or more identified symptoms or effects of a person's mental health. Unlike service animals, an Emotional Support Animal (ESA) is not required to be trained to



- They have a disability as defined by the ADA.
- The accompanying animal is trained to do work or specific tasks for the individual.

Owners are required to provide certification that the animal has been trained/licensed and make a formal request for an accommodation

Emotional Support Animals are only permitted inside the owner's campus housing, and must be under the care of the owner at all times when outside of the residence. Unlike service animals, ESAs are not allowed to accompany persons with disabilities in indoor public areas of Westmont's campus. Owners may request approval from the ARO to have the ESA accompany them to other campus areas. Sus pr ON 1' 10 Dv 51 10 Du 05 1 2 f 0 Dv 51 10







- Behavioral violations on campus should be reported to the RA on duty or the On Call Resident Director or to campus safety.
- In all emergencies, in any setting, contact 911.

The complaint will be forwarded to and reviewed by the Director of Residence Life (or designee). Within 5 business days of the receipt of the complaint, Residence Life and/or the ARO will respond to the complaint in writing and may issue any one or more of the following sanctions:

- Requiring specific reasonable action on the part of the owner to rectify a problem
- Suspension of use of service or support animal for one or more semesters

An animal may be removed from any campus facility for unruly and/or disruptive behaviors including but not limited to:

- Excessive barking
- Repeated lack of supervision
- Aggressive behavior
- Repeated soiling in residence or not housebroken
- Improper grooming or hygiene (foul odors, fleas, excessive shedding, etc.)

If suspension of the animal from campus housing is implemented, the owner will be given

When a _____ is properly excluded from the premises for any of the reasons above or other appropriate reason, users can continue to participate in the college activities without the service animal or with a service animal that demonstrates the ability to adhere to the aforementioned qualifications.

- The college must allow _____ to accompany their owners at all times and everywhere on campus where the general public are allowed. Do not separate or attempt to separate a person from their service animal.
- If it is not apparent that an animal is a service animal, the appropriate way to ascertain the animal's status is to ask if it is required due to a disability and/or



